

Over the past two years, the sudden emergence of covid-19 made a mess for the whole world. Apart from changing our daily life, a lot of community services were forced to be cancelled. After the suspension of school was announced, some other leaders of the Red Cross and I were still trying to implement the service project for the coming year via zoom instead of the face-to-face mode. However, it was subsequently cancelled for covid-19. Last year, all of us hoped the coronavirus would come to an end but things went contrary to our wishes. Covid-19 had been still existing so that most of the social service organizations had to stop providing some of their services temporarily in order to protect the safety of both volunteers and service targets.

When the pandemic becomes less serious, the social services organizations provide services successfully via online platforms. For example, I am one of the members of Community Care Service Team in the Red Cross this year. In the beginning, we could visit the solitary elderly face-to-face. However, when the number of new cases of covid-19 recorded daily sharply increased in Hong Kong, we changed the face-to-face meetings to online meetings once a month by caring for their health and situation under coronavirus. Besides, I joined 「同老友記一同 zoom 遊世界」。This service was really different from others. Through watching a short video, which was about one country, made by youth members in different schools, the elderly could feel the atmosphere of traveling. At the same time, I was chosen to be the contact person of the group. It increased the chance for me to communicate with members from other schools.

Apart from the Red Cross, the other social service organizations make some changes. Most of the community services before the covid-19 were confined to the face-to-face mode. Now, there have been many changes in the modes. I also joined 「網上問功課義工服務」 in the mixed mode under the coronavirus. I was responsible for having a tutorial for a primary one student. All students are familiar with using electronic devices to have lessons so that it could process successfully. After that, the organization arranged us to have face-to-face game time to know more about each other. Besides, some traditional volunteer work can still be processed under this pandemic. Flag-selling can be conducted online. Although the charity walk could not be held, "Combating COVID on Foot" in the Sowers Action was a marathon joined by different people in the fundraising activity against covid-19 in Nepal. We can still give a hand to the needy in different countries. The pandemic has changed the form of service, so we can serve others in different ways.

I believe there will be more and more innovative community services. Try to join different activities held by social services organizations! You will gain a lot and everyone would have their own experience. After finishing one service, you will be relaxed and increase the efficiency of studying. Last but not the least, you can meet friends from other generations by doing volunteer work. They are willing to share their own experience. Perhaps you may gain more than I have!

疫情下的服務

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兩年前，一個突如其來的疫情，打亂了所有人的計劃，除了影響我們的日常生活外，很多服務亦被逼暫停。當宣佈停課後，我和其他隊長仍在網上籌備來年的服務計劃，不過後來計劃好的活動還是取消了。大家都期望疫情快

些完結，只是事與願違，疫情依然持續，很多社會服務機構為了保障義工和服務對象的安全，暫時停止提供部分服務。

後來疫情緩和，社會服務機構陸續恢復服務，多個服務轉為以電話及網上形式進行。我是紅十字會社康護理隊的成員之一，學期初還可以上門探訪獨居長者，後來疫情升溫，我們轉為每月以電話問候他們的狀況，送上關心。另外，我參加了「同老友記一同 zoom 遊世界」活動，形式很特別，是由不同學校的青年會員製作短片介紹一個國家，讓長者感受出外旅遊的氣氛。我同時被選為這個服務的聯絡人，增加了我和其他學校會員溝通的機會。

除了紅十字會外，其他社會服務機構也有一些轉變。疫情前大部分的服務一直以實體形式進行，在疫情下則有所轉變，例如我之前參加的「網上問功課義工服務」就以混合形式進行，我主要是負責為升小一的學生補習，由於所有學生在疫情下已熟習以電子產品上課，所以這個活動才得以順利舉行。後來中心亦安排了實體見面，以遊戲的方式讓我們互相認識。除此之外，一些傳統的服務也能在疫情下進行，賣旗能以線上形式進行，步行籌款雖然因為防疫措施而不能像以往一樣很多人一起步行，但我之前參加苗圃行動的「用腳抗疫」就是由不同人以馬拉松式接力，為尼泊爾的疫情籌款，依然能幫助不同地方的人。疫情的出現轉變了我們以往習以為常的服務模式，令我們能以不同形式服務他人。

我相信未來的社會也會有更多創新的服務，大家不妨嘗試在不同的社會服務機構參與服務。參與社會服務，得益的不只是服務對象，我們身為義工，也會不知不覺間有所得益，完成服務後心情總能變得輕鬆愉快，而且在服務的過程中亦能與不同年齡的義工成為朋友，他們很樂意分享自己的人生經驗，也許你也能從中獲益！